



Continuing Legal Education Association  
of Australasia for CPD Professionals

# ***A Culture of Learning***

**CLEAA CONFERENCE 2019**

*SYDNEY October 17-18*



The Australian body for networking, advocacy and advancing the professionalism of CPD professionals: [www.cleaa.asn.au](http://www.cleaa.asn.au)

# CLEAA Conference 2019

## The Annual Event for Professional Development Professionals (PDPs)

### Learn

Once again, CLEAA's 2019 value packed program promises to deliver something to please all stakeholders in legal education. CLEAA's central theme this year is the importance of a healthy culture, both in the learning sphere and in the workplace.

As always, the Conference will showcase what's new in the world of CPD and offer you multiple opportunities to learn new techniques to add to your toolkit and return to the office with new skills.

Whether you are looking for inspiration, fresh ideas, professional enhancement or simply to connect with likeminded peers, CLEAA's 2019 National Conference has something to offer you.

### Connect

As always, the conference will offer more than the sum of its sessions. CLEAA Conferences provide delegates with a unique opportunity to connect, collaborate and form rewarding career-long relationships with others who have similar interests and role functions. This is commonly cited as one of the greatest value-adds at CLEAA Annual Conferences.

### Who we are

The Continuing Legal Education Association of Australasia (CLEAA) is an association of people from Australia, New Zealand, Philippines, Hong Kong and other countries in the South East Asian and South Pacific regions who are involved in the provision of continuing legal education and professional development to the legal profession.

### Who should come?

- Learning and development providers working with legal firms
- Providers of legal professional development
- Legal project managers
- CPD program specialists, trainers and conference producers
- Legal educators in universities and judicial colleges
- Providers of online education
- Marketing professionals working in the CPD area
- ...anyone with an interest in continuing professional development for lawyers!

## Networking and social events

The conference is a great opportunity to network and meet new people from new (or not so new) places and organisations so we have planned two events.

### Welcome drinks — Wednesday 16 October 2019

As a number of delegates will be arriving in Sydney on Wednesday afternoon/evening CLEAA will be gathering for drinks and canapes from 5:30pm – 7:00pm at The Law Society of NSW, 170 Phillip Street, Sydney. We hope you can join us.

### Conference dinner — Thursday 17 October 2019

The conference dinner will be held at Postales Restaurant at 7.00pm. Set under the wonderfully restored GPO Building in Martin Place, the heart of Sydney's CBD, Postales has been awarded and recognised as Sydney's best Spanish restaurant in 2009, 2010 and 2015, with reviewers describing the cuisine as "the best Spanish food outside of Spain."

## Location

The 2019 Conference will be hosted by the NSW Bar Association, located at 174 Phillip Street in the centre of Sydney's legal precinct.

## Accommodation suggestions and details

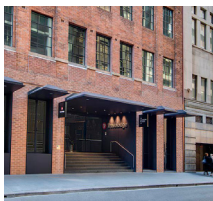


### Sheraton Grand Sydney Hyde Park

2161 Elizabeth Street, Sydney NSW 2000

*Approx 5 min walk to venue, rates from \$380pn.*

<https://www.marriott.com.au/hotels/travel/sydsi-sheraton-grand-sydney-hyde-park/>



### Travelodge Hotel Sydney Martin Place

165 Phillip St, Sydney NSW 2000

*Directly across the street from the venue, rates from \$225pn.*

<https://www.tfehotels.com/en/hotels/travelodge-hotels/sydney-martin-place/>



### Adina Serviced Apartments Sydney Martin Place

1 Hosking Pl, Sydney NSW 2000

*Approx 5 min walk to venue, rates from \$300pn.*

<https://www.tfehotels.com/en/hotels/adina-serviced-apartments/sydney-martin-place/>

# A Culture of Learning

## CLEAA CONFERENCE 2019

Sydney 17–18 October 2019

### Wednesday, 16 October 2019

*Welcome Drinks:* 5:30pm – 7:00pm

The Law Society of New South Wales, 170 Phillip Street, Sydney, NSW 2000

### Day One – Thursday, 17 October 2019

8:30am	Registration – NSW Bar Association, 174 Phillip Street, Sydney, NSW 2000
9:00am	<p><b>Welcome to Country</b></p> <p>Aunty Joanne Selfe, <i>Elder of the NSW Youth Koori Court</i></p> <p><b>Opening remarks</b></p> <p>Ronwyn North, <i>President of CLEAA and Managing Director, Streeton Consulting</i></p>
9:20am – 10:00am	<p><b>Keynote Address</b></p> <p>Pauline Wright, <i>Treasurer, Law Council of Australia and President, NSW Council for Civil Liberties.</i></p>
10:00am – 11:00am	<p><b>Healthy workplace cultures</b></p> <p>A look at contemporary practices applicable to fostering a healthy and thriving workplace culture, including assessing and developing a genuine appreciation of learning, encouraging high performance, promotion of diversity and more.</p> <p>Speaker: <b>Joydeep Hor</b>, <i>Founder and Managing Principal, People + Culture Strategies</i></p>
11:00am – 11:30am	Networking morning tea
11:30am – 12:15pm	<p><b>The role of CPD in assisting cultural change in the workplace</b></p> <p>What is the contribution that can be made to building a healthy workplace culture and addressing bullying and harassment using education and engagement with the profession? How do we encourage firms and providers to offer good quality CPD/PD in this area?</p> <p>This will include examples of contributions of CPD/ L&amp;D to healthy workplace culture, initiatives around bullying and harassment.</p> <p>Speaker: <b>Kylie Nomchong SC</b>, <i>Barrister-at-Law Denman Chambers</i></p>

12:15pm – 1:15pm	<p><b>Characteristics of a positive learning culture – experiences from the coalface</b></p> <p>Does your workplace have a “learning culture” – positive or negative. How does it manifest itself? Does it make a difference to you? Who establishes and leads this culture in your workplace? What can happen to override the culture sometimes? What are your suggestions for making the culture stronger? If there was one thing you could contribute or would like your leaders to implement, what would it be?</p> <p>Hear from our panel representing a variety of viewpoints who will discuss whether they think their firms or the legal profession have a “learning culture” and how supervision and leadership fits into this.</p> <p>Speakers:</p> <p>Facilitator: <b>Sue Ella Prodonovich</b>, <i>Principal, Prodonovich Advisory</i></p> <p>Panelists: <b>Odile Shepherd</b>, <i>People + Culture Director, Wotton + Kearney</i>  <b>Rachel Setti</b>, <i>Organisational Psychologist</i>  <b>Candice Perriman</b>, <i>Risk Education Manager, Lawcover</i></p>
1:15pm – 2:15pm	Lunch
2:15pm – 3:15pm	<p><b>A New CPD Cookbook</b></p> <p>What are all the CPD ‘formats’ out there that we currently use for learning? Workshops? Seminar Presentations? Panel Discussions?</p> <p>Then there are the more interesting recipes like Stuff-Up Sessions, File Debriefs, Hypotheticals, Client Visits, hands-on working with technology etc.</p> <p>But what about some new concoctions drawn from other learning cultures? How would we do a Showcase or an Expo in law? Or a ‘toolkit rummage’? What would a legal CPD Book Club look like? Law TED Talks? What’s a ‘parking lot’? Hackathon?</p> <p>This facilitated interactive session of the conference is all about innovative CPD formats and coming up with the recipes (ingredients and methods) that will make them successful and effective learning experiences for you back at work.</p> <p>Facilitator: <b>Dr Chantal Morton</b>, <i>Associate Professor, Melbourne Law School and Director of the Office for Teaching and Learning in Law</i></p>
3:15pm – 3:35pm	Afternoon tea
3:35pm – 4:20pm	<p><b>Rapid Fire Tech Tips</b></p> <p>Finding the right technology tools among the sea of possibilities isn’t always easy. We’ve asked one of CLEAA’s most tech-savvy members to share their favourite software, hardware, apps, gadgets, utilities, and websites. Laptop or desktop, phone or tablet, office or home, our speaker will share her top choices that help her to be more productive; work better, faster, cheaper; or otherwise help to take some of the stress out of her day.</p> <p>Speaker: <b>Ann-Maree David</b>, <i>Executive Director, College of Law Queensland</i></p>
4:20pm – 4:30pm	Concluding remarks, close Day One
<p><b>7pm: CLEAA Conference Dinner:</b></p> <p><i>Join friends and colleagues for dinner and drinks in the heart of Sydney.</i></p> <p>Venue: <b>Postales Restaurant</b>, Lower Ground Floor, GPO Grand, 1 Martin Place, Sydney, NSW.  Phone: (02) 9229 7744</p>	



## Day Two — Friday, 18 October 2019

8:45am	Arrival tea and coffee
9:00am – 9:45am	<p><b>CPD in the context of developing cultural competence</b></p> <p>Frank H. Wu, a law professor at University of California Hastings College of the Law in San Francisco, will present on cultural competence and cultural diversity, as a means to promote cooperation in the workplace and our law practice. Using social science, personal stories, provocative examples, and a bit of humor, he will offer insights on changing demographics, different norms, and implicit bias. He will inspire leaders to be thoughtful about these difficult issues which have become increasingly common.</p> <p>Speaker: <b>Professor Frank H Wu</b>, <i>William L. Prosser Distinguished Professor of Law, UC Hastings College of the Law</i> (by Videolink)</p>
9:45am – 10:45am	<p><b>The Third Stage of Legal Education: Supervised Legal Practice</b></p> <p>What are the implications of the legal profession's current conception of, and approach to supervision during supervised practice? How can CPD professionals can improve the quality of supervision in law firms? Is supervision a challenge for employers in general? As a practical take-away, what would a great supervision plan look like?</p> <p>Speaker: <b>Dr Michael McNamara</b>, <i>Lecturer in Law, College of Business Government and Law, Flinders University</i></p>
10:45am – 12:00pm	Brunch and Annual General Meeting
12:00pm – 12:45pm	<p><b>Supervision in action: challenges and solutions</b></p> <p>Dr McNamara will facilitate a panel discussion about the challenges of supervision. The panelists will canvass some of the fundamental issues facing law firms, CPD providers and employers in general and hear what's working for them.</p> <p>Speakers:</p> <p>Facilitator: <b>Dr Michael McNamara</b></p> <p>Panelists: <b>Kate Cato</b>, <i>Head of Talent Development, MinterEllison</i>  <b>Shirley Southgate</b>, <i>Director Practical Legal Training, Leo Cussen Centre for Law</i></p>
12:45pm – 1:45pm	<p><b>Dangerous Ideas in CPD</b></p> <p>Is it possible to end the horror stories of people being thrown in the deep end? Could 2019 be the last year graduates make a court appearance without having any guidance or confidence?</p> <p>What can we learn from other professions? The pilot who flew you to Sydney for CLEAA did hours of simulator training before they got their wings. The doctor who performed your surgery used technology to practice and every neo-natal unit has a room of life size models and real equipment for staff to practice medical emergencies. Why don't we do a similar thing in law?</p> <p>What if you could have an LMS full to brim with fabulous content just right for legal professionals and their future challenges? What if technical experts had the tools to create great content, easily and cheaply?</p> <p>Are these ideas too dangerous? Should we go on? Join Natalie and Anna for a session where challenging the status quo might just be the most dangerous thing you take away from CLEAA 2019.</p> <p>Speakers: <b>Natalie Wieland</b>, <i>Founder and Head of Product, VidVersity</i>  <b>Anna Hinder</b>, <i>Searl Street Consulting</i></p>
1:45pm	Closing Remarks
2:00pm	Conference Close